



M E D I A R E L E A S E

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE
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CONTACT: KELLY M. BROCKMAN
615.741.6007 (OFFICE)

TDCI RECEIVES COMPLAINTS AGAINST FUNERAL HOMES IN MEMPHIS

Nashville, TN.- The Department of Commerce and Insurance has received numerous complaints from consumers about the three Forest Hill Funeral Home and Memorial Park locations in Memphis.

“We are aware of the allegations against these establishments and realize the serious implications of these complaints,” said Commissioner Paula A. Flowers. “We will keep monitoring this matter while exploring all legal options. Available and appropriate actions will be taken regarding this matter.”

The department would like to inform consumers that if their family has experienced a death and the funeral home failed to honor their preneed contract, they may file a complaint with Burial Services. This can be done by visiting our website at www.state.tn.us/commerce/boards/funeral or by requesting a complaint form at 615.741.5062.

If a consumer has a preneed contract with Forest Hill Funeral Home and they are concerned about it, please call the Tennessee State Attorney General's Office at 615.741.1020.

To protect the public health, safety and welfare, licensees who fail to follow the laws and rules of the profession are subject to disciplinary action. However, the Department cannot recover or order the refund of any money or property (products or services) to which the consumer may be entitled. Consumers should consult with their own attorney regarding these matters.

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DAVY CROCKETT TOWER, 5TH FLOOR
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
615.741.2241